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Figure 1

Creating the Failures Analysis Report

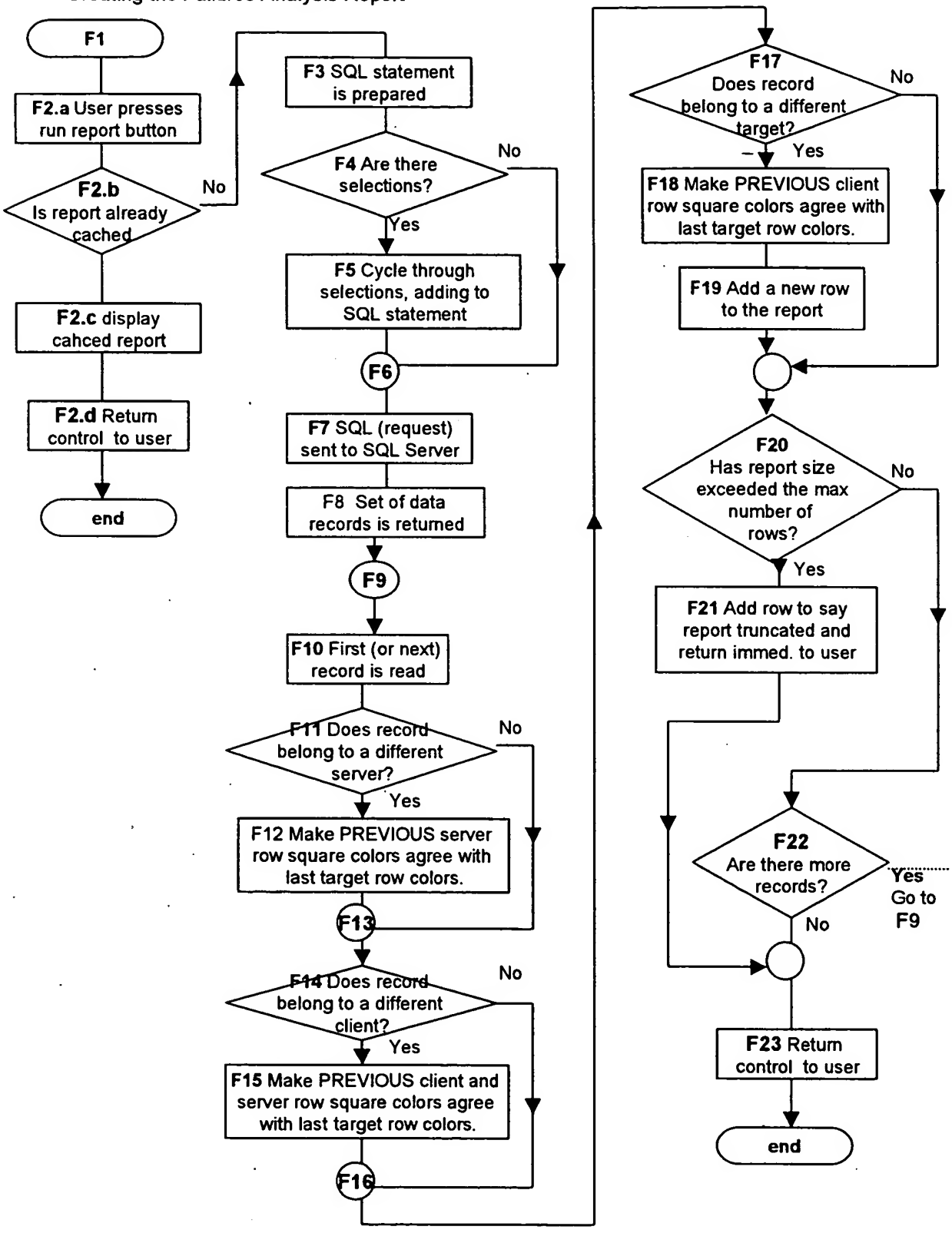

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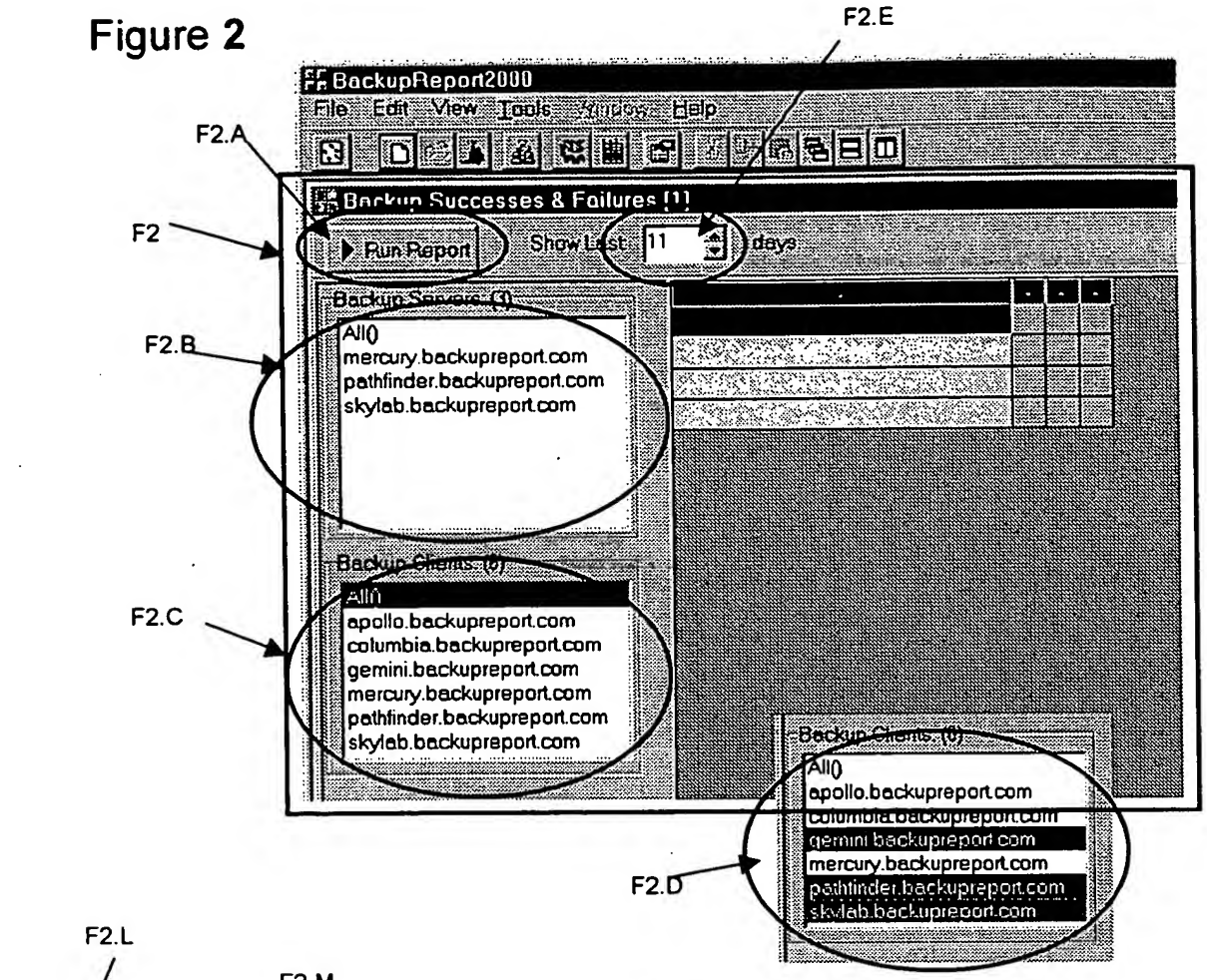
Figure 2



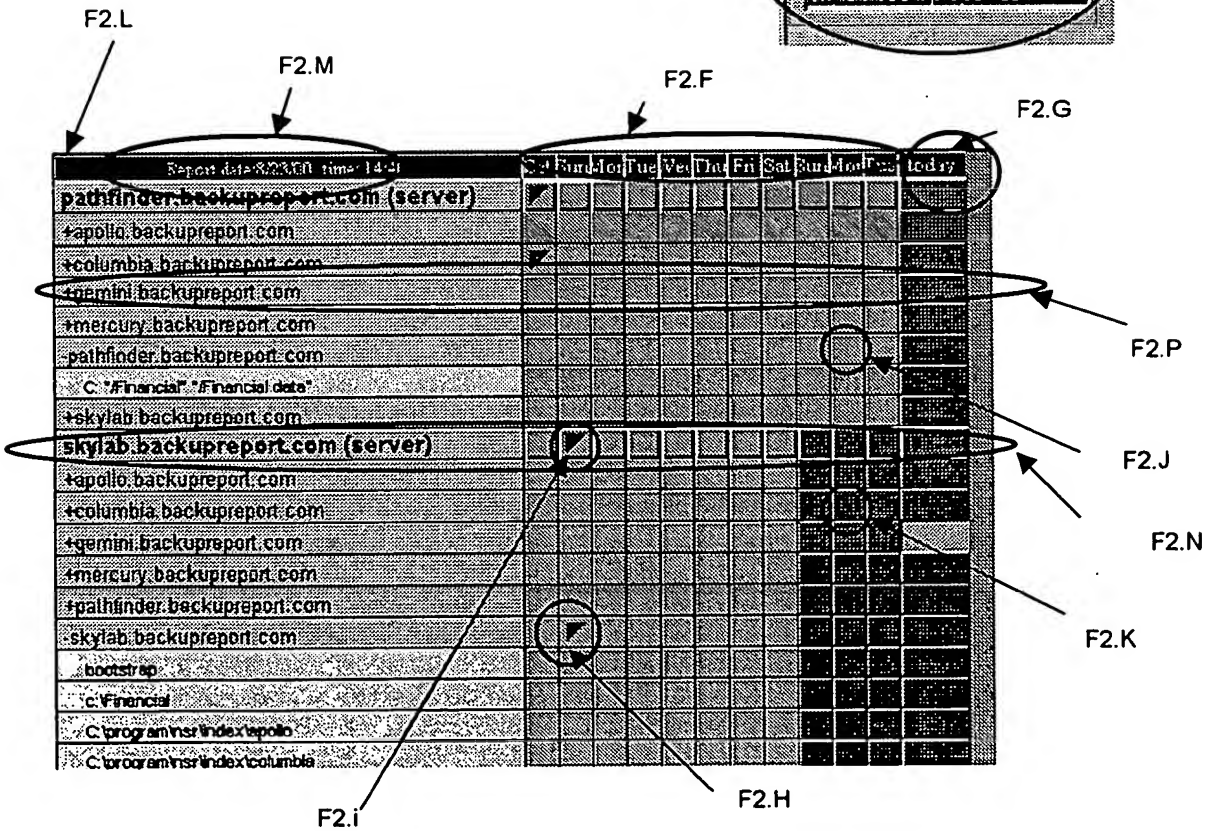


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Figure 3

Creating 3 more levels of detail in the **Failures Analysis Report**

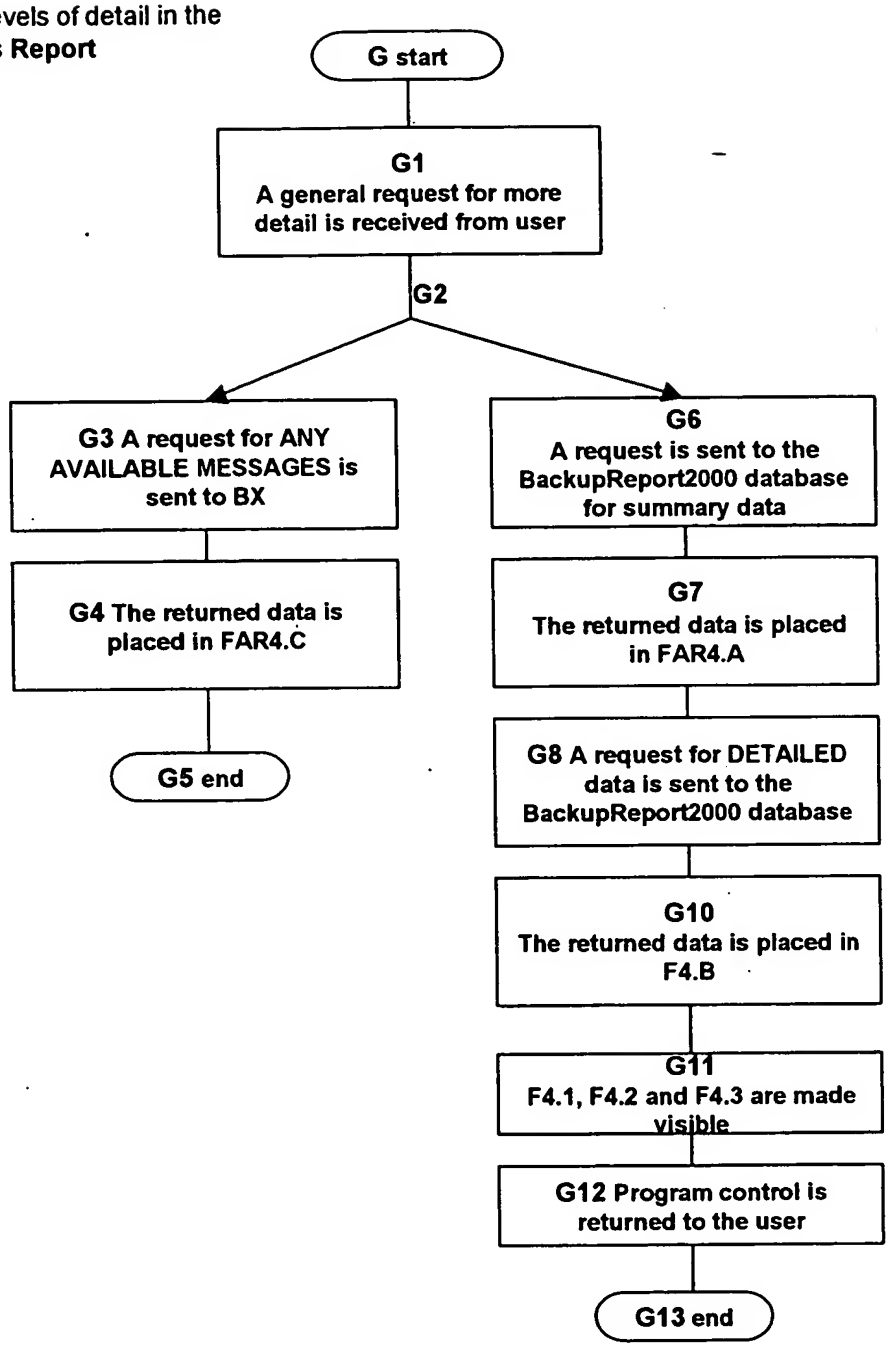

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Figure 4

The details display container

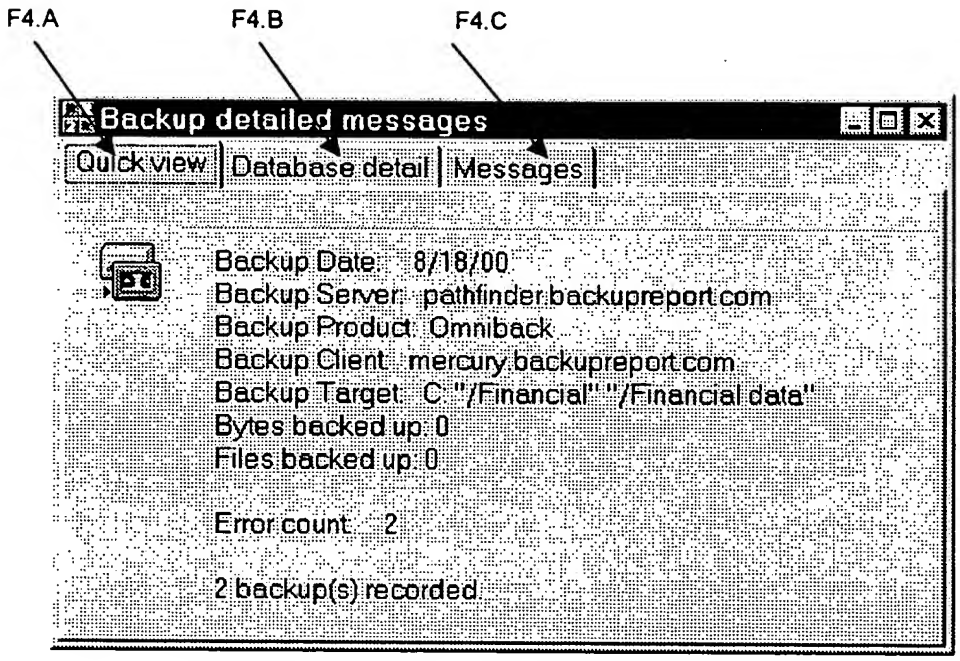

Figure 5

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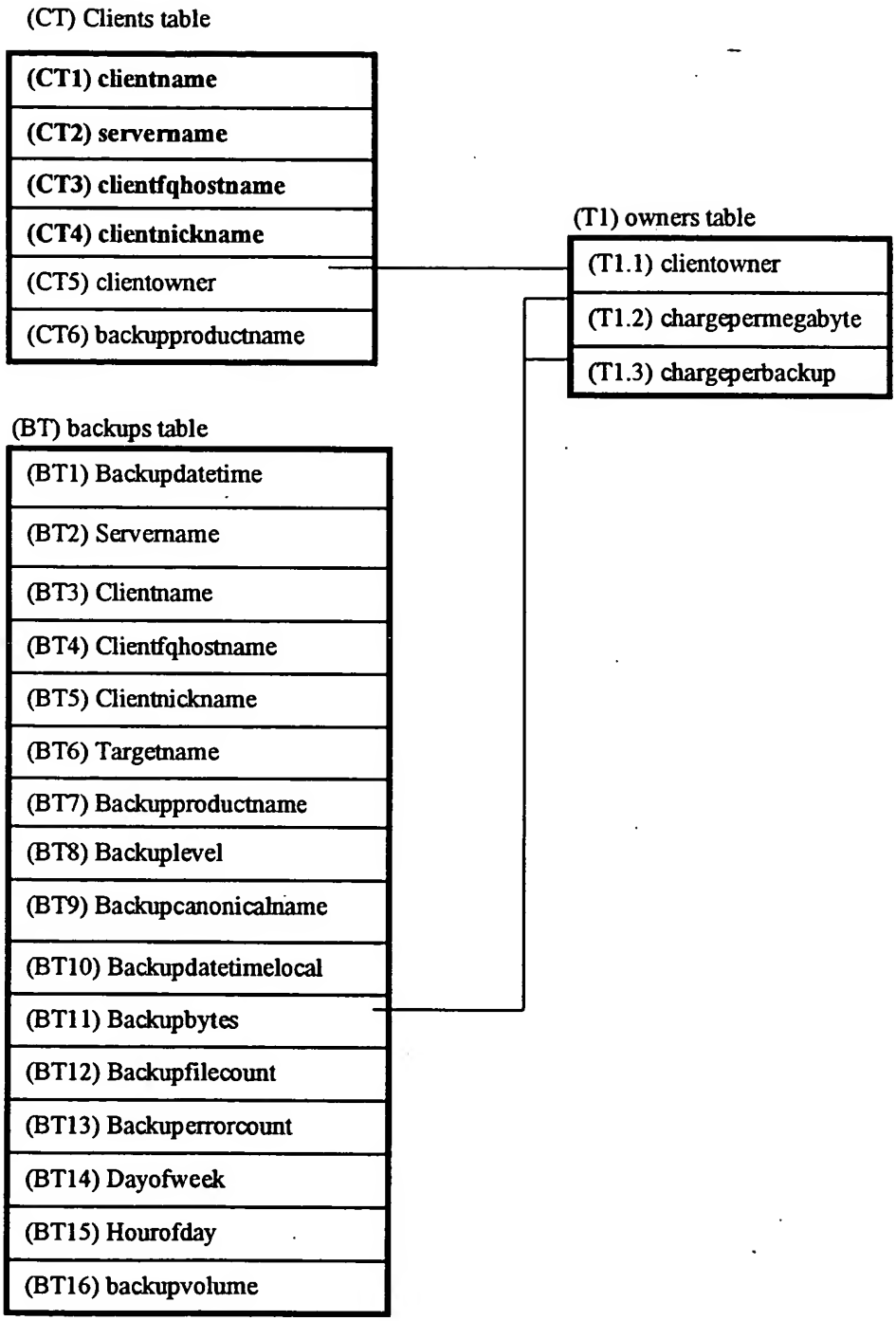

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Figure 6
the billing report

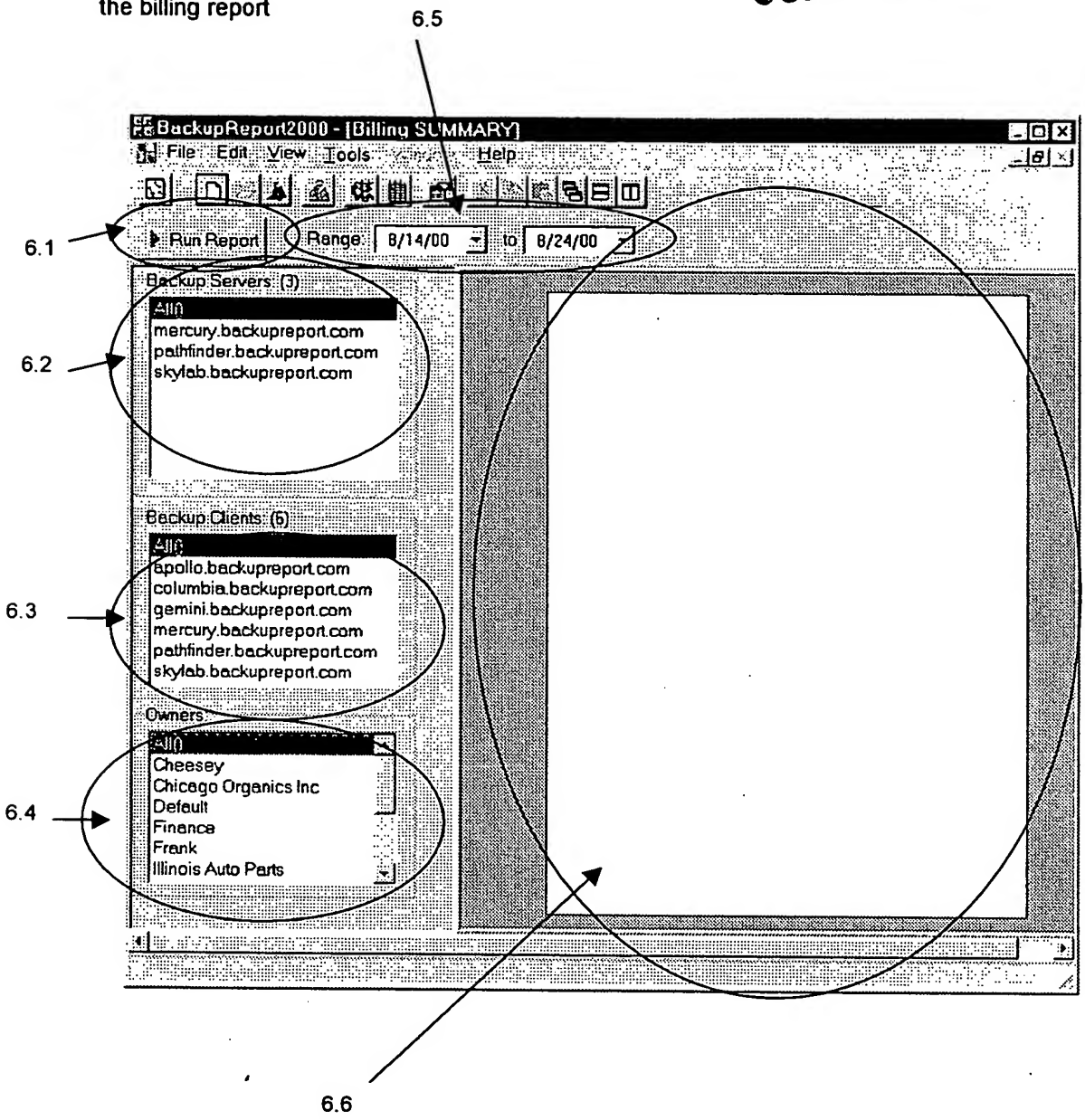

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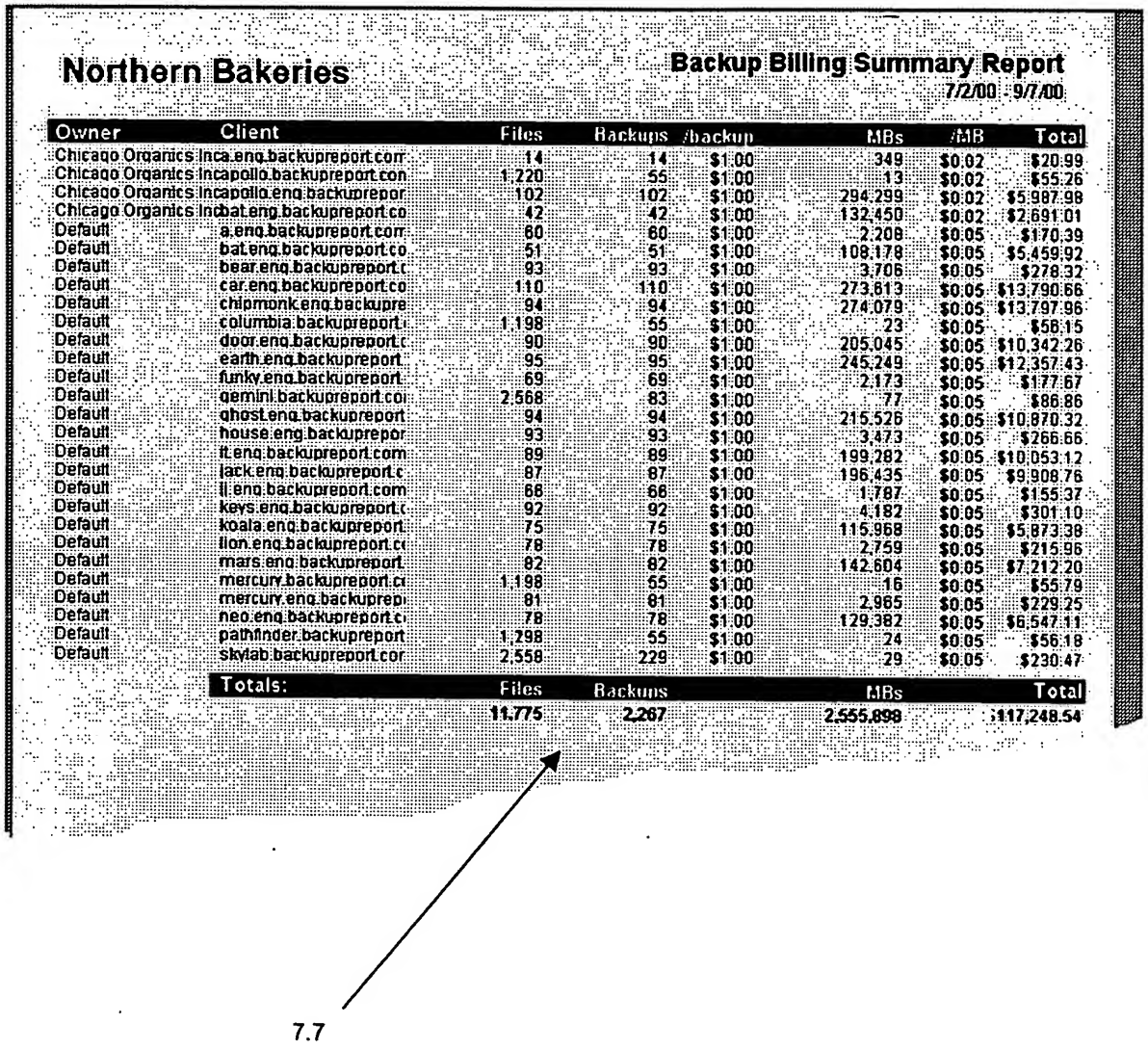
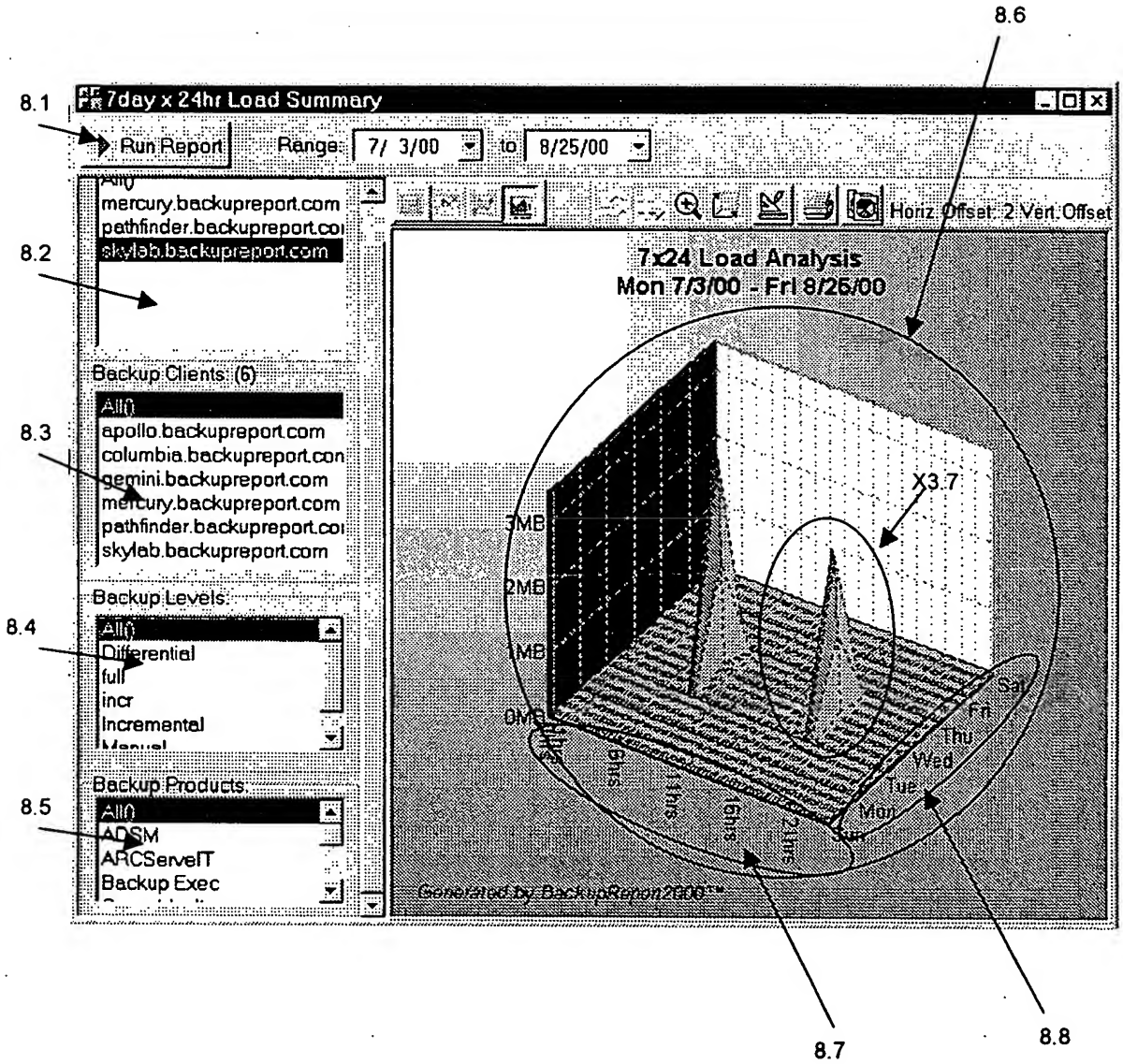
Figure 7
the billing report after creation



Northern Bakeries — **Backup Billing Summary Report** — 7/2/00 - 9/7/00

Owner	Client	Files	Backups	/backup	MBs	/MB	Total
Chicago Organics	inca.eng.backupreport.com	14	14	$1.00	349	$0.02	$20.99
Chicago Organics	incapollo.backupreport.con	1,220	55	$1.00	13	$0.02	$55.26
Chicago Organics	incapollo.eng.backuprepor	102	102	$1.00	294,299	$0.02	$5,987.98
Chicago Organics	inc.bat.eng.backupreport.co	42	42	$1.00	132,450	$0.02	$2,691.01
Default	a.eng.backupreport.com	60	60	$1.00	2,208	$0.05	$170.39
Default	bat.eng.backupreport.co	51	51	$1.00	108,178	$0.05	$5,459.92
Default	bear.eng.backupreport.c	93	93	$1.00	3,706	$0.05	$278.32
Default	car.eng.backupreport.co	110	110	$1.00	273,613	$0.05	$13,790.66
Default	chipmonk.eng.backupre	94	94	$1.00	274,079	$0.05	$13,797.96
Default	columbia.backupreport.c	1,198	55	$1.00	23	$0.05	$56.15
Default	door.eng.backupreport.c	90	90	$1.00	205,045	$0.05	$10,342.26
Default	earth.eng.backupreport	95	95	$1.00	245,249	$0.05	$12,357.43
Default	funky.eng.backupreport	69	69	$1.00	2,173	$0.05	$177.67
Default	gemini.backupreport.co	2,568	83	$1.00	77	$0.05	$86.86
Default	ghost.eng.backupreport	94	94	$1.00	215,526	$0.05	$10,870.32
Default	house.eng.backuprepor	93	93	$1.00	3,473	$0.05	$266.66
Default	it.eng.backupreport.com	89	89	$1.00	199,282	$0.05	$10,053.12
Default	jack.eng.backupreport.c	87	87	$1.00	196,435	$0.05	$9,908.76
Default	ll.eng.backupreport.com	66	66	$1.00	1,787	$0.05	$155.37
Default	keys.eng.backupreport.c	92	92	$1.00	4,182	$0.05	$301.10
Default	koala.eng.backupreport	75	75	$1.00	115,968	$0.05	$5,873.38
Default	lion.eng.backupreport.c	78	78	$1.00	2,759	$0.05	$215.96
Default	mars.eng.backupreport	82	82	$1.00	142,604	$0.05	$7,212.20
Default	mercury.backupreport.c	1,198	55	$1.00	16	$0.05	$55.79
Default	mercury.eng.backuprep	81	81	$1.00	2,985	$0.05	$229.25
Default	neo.eng.backupreport.c	78	78	$1.00	129,382	$0.05	$6,547.11
Default	pathfinder.backupreport	1,298	55	$1.00	24	$0.05	$56.18
Default	skylab.backupreport.cor	2,558	229	$1.00	29	$0.05	$230.47
Totals:		Files	Backups		MBs		Total
		11,775	2,267		2,555,898		$117,248.54

7.7

Figure 8

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